

WARRANTY CERTIFICATE

CLIENT: ASSISI CENTRE
ROSANNA ROAD
ROSANNA 3084

PROJECT: ASSISI CENTRE (STAGE TWO)
ROSANNA ROAD
ROSANNA 3084

As of 11th October 2013, the undermentioned products will be covered by Warranty for a twelve (12) month period during normal business hours (Monday – Friday 08:30am – 17:00pm), with the exception of Nursecall, which will be covered (if out of normal business hours assistance is required, then charges will apply) 24 hours 7 days.

- Nursecall (excluding handrails)
- Meru
- Security
- CCTV
- Protrac Patient wanderer units (Supply only)

SIGNED:

CLIENT

DATE:

SIGNED: *Roy Woodcraft*

COMTEL TECHNOLOGIES PTY LTD

DATE: 11th October 2013

WARRANTY TERMS AND CONDITIONS

1. This Warranty is a contract between Comtel Technologies Pty Ltd and Assisi Centre, Rosanna, to provide service over the warranty period.
2. This Warranty covers the costs of replacing faulty internal components or faulty items during the warranty period.
3. Warranty does not cover damage caused by incorrect connection, misuse, abuse or any damage by external forces. We do not accept claims for consequential loss due to faulty equipment.
4. The system has a 12-month warranty (business hours). We will provide a stock of spare parts on site for this purpose and support the software by dial-in. We will arrange for maintenance personnel to attend site to rectify faults. The warranty can be extended, **at additional cost**, to cover 24/7.
5. After warranty expires we offer both hardware and software maintenance agreements. If maintenance agreements are not taken up we will remove our stock of spare parts from site. Any service requirements will be provided at time and materials rates – however these are treated with a lower priority than calls from sites with maintenance agreements.